

Recruiting, retaining & developing staff through excellent management

Encouraging pride, happiness & fun in the workplace

Ensuring an open flow of information
upwards as well as downwards

**Knowing which decisions can be made alone
and which need to involve others**

Being more concerned with identifying
causes of mistakes than assigning blame

**Influencing others through knowledge & skills
rather than through official status**

Ensuring the right range of skills & level of resources exist
within the team to meet demand

Welcoming & valuing new ideas for improving efficiency

Thanking people for their support & contributions



Our Values